

2020 Adaptive Strategies in a Changed World

Virtual Industry Forum | Thursday May 7, 2020

Session 1	Public Services Thursday May 7th 9:00am – 10:00am AEST 11:00am – 12:00pm NZT Key topics covered: <ul style="list-style-type: none">• Listen, Understand and Act – Key principles in crisis management• Elevating citizen centricity in a Data-Driven environment• Employee wellbeing Speakers: <ul style="list-style-type: none">• Simon Bush, GM Policy and Advocacy at AIIA and Managing Director, Bush-Consulting• Professor Michael Rosemann, PhD, FACS, FQA, MAICD, Director of the Centre for Future Enterprise, QUT Business School• Chris Peck, Executive General Manager, Public Services, SAP ANZ
Session 2	Engineering, Construction & Operations Thursday May 7th 10:00am – 11:00am AEST 12:00pm – 1:00pm NZT Key topics covered: <ul style="list-style-type: none">• Strengthening your Supply Chain• Adapting to extensive Employee welfare regulations• The rise of virtual real estate Speakers: <ul style="list-style-type: none">• Johnny Clemmons, Global VP Engineering, Construction & Operations, SAP• Michael Denning, Industry Business Architect, SAP• Sumeer Shoree, General Manager IT, Frasers Property Australia
Session 3	Retail & Consumer Products Thursday May 7th 11:00am – 12:00pm AEST 1:00pm – 2:00pm NZT Key topics covered: <ul style="list-style-type: none">• Protecting and Supporting your Employees• Supplier Risk Management and Compliance with Ethical Supply Chain Regulations Speakers: <ul style="list-style-type: none">• Abigail McGregor, Partner, Norton Rose Fullbright• Crissa Sumner, Organisation Psychologist & Head of Employee Experience, Qualtrics• Steve Bennetts, Head of Growth & Strategy, Employee Experience Solutions, Qualtrics• Steve Moraitakis, Transformation Lead for Consumer Goods and Retail, SAP• Drew Mauldin, Solution Consultant Lead, SAP Ariba
Session 4	Utilities Thursday May 7th 12:00pm – 1:00pm AEST 2:00pm – 3:00pm NZT Key topics covered: <ul style="list-style-type: none">• Adapting your workforce in an agile fashion• Impact and adaption for Utilities Speakers: <ul style="list-style-type: none">• Kevin England, General Manager Retail & Digital, Mercury (NZ)• Rishi Dhillon, Head of Business Applications & PMO, AGL Energy• Igor Sadimenko, Partner, Advisory of EY• Gavin Mooney, Solution Advisor, Utilities, SAP• Jonathan Fogarty, Business Architect, Utilities, SAP
Session 5	Healthcare Thursday May 7th 1:00pm – 2:00pm AEST 3:00pm – 4:00pm NZT Key topics covered: <ul style="list-style-type: none">• Enabling your Workforce• Optimising medical supply & availability• Automation of triage & forecasting patient volumes Speakers: <ul style="list-style-type: none">• Simon Grace, Industry Business Architect, SAP• Martin Burger, Healthcare Lead, SAP APJ
Session 6	Mining Thursday May 7th 2:00pm - 3:00pm AEST 4:00pm – 5:00pm NZT Key topics covered: <ul style="list-style-type: none">• The future of workforce post COVID-19• Mid to long term impact on supply chain Speakers: <ul style="list-style-type: none">• Paul Mitchell, Global Mining & Metals Leader, EY• Barry Fitzgerald, Australian mining and business commentator, Mining News• Indrasen Naidoo, Industry thought leader and Psychologist• Anton Kroger, Director Energy & Natural Resources, SAP
Session 7	Financial Services Thursday May 7th 3:00pm – 4:00pm AEST 5:00pm – 6:00pm NZT Key topics covered: <ul style="list-style-type: none">• Listen & Adapt – Actively understanding employee & customer sentiment in empathetic times of need Speakers: <ul style="list-style-type: none">• Peter Jose, General Manager, Financial Services, SAP