

## **Rosemary Ono**

Applications Solution Consultant, Senior Living | Yardi Systems, Inc.

Rosemary Ono is an Applications Solution Consultant for the Senior Living Sales team responsible for demoing the Voyager Senior Accounting and CRM products to prospective clients. She started with Yardi in 2015 as a member of the implementation team before moving to her current position 2 ½ years ago.

Prior to joining the Yardi family, Rosemary was a Yardi Systems Analyst for a company that owned several large CCRC and affordable housing senior communities. During these seven years, she honed her Yardi expertise by building Voyager interfaces to other business applications, creating a reporting database for dashboard views of the multiple business applications and developing custom reports.

Her experience as a client gives Rosemary an acute awareness of the often complex requirements that companies need from their software from both a residential processing and a reporting perspective. Additionally, her experience in the Senior industry is personal as she transitioned a parent to Assisted Living and eventually Memory Care. This shift from senior housing provider to senior housing resident deepens her understanding of the intricacies that Voyager can provide both the Client and the Client's residents.